

WhiteHat Sentinel Service – Service Levels

Which Sentinel Service is right for you?

core features

The WhiteHat Sentinel family of website security solutions delivers the visibility, flexibility and control that enable companies to assign the appropriate resources to securing their websites, regardless of company size or volume of applications. All WhiteHat Sentinel service levels deliver high-quality, accurate, verified results, meet PCI application testing requirements. It includes the WhiteHat Sentinel API that enables integration with existing bug-tracking, security information and event management (SIEM) systems, and Web application firewalls (WAF). This information sharing results in improved development practices –more accurate risk assessment and more effective mitigation strategies. Only WhiteHat Sentinel provides assessment results that are reliable enough to be shared directly with other applications, and provides a solid foundation for an effective website risk management program.

WhiteHat Sentinel is currently available in three service levels: Premium Edition (PE), Standard Edition (SE), and Baseline Edition (BE) for an annual subscription fee.

WhiteHat Sentinel PE

WhiteHat Sentinel Premium Edition (PE) is ideal for larger, more complex, mission critical public-facing websites that are potential high-risk attack targets. These websites normally require frequent code updates, increasing the likelihood of introducing new vulnerabilities. PE includes configured assessment delivery and custom testing by the WhiteHat Security Operations Team to manually identify business logic flaws. PE comes standard with verified vulnerability reporting. Uncovering these types of vulnerabilities requires manual review by website security experts who are capable of understanding things such as account structures and the contextual logic in Web applications.

WhiteHat Sentinel SE

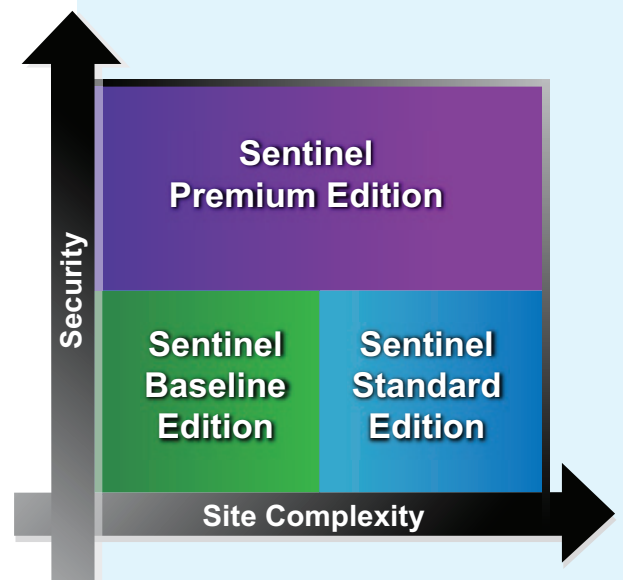
WhiteHat Sentinel Standard Edition (SE) is designed for medium risk websites that have complex functionality requiring extensive configuration. SE is an appropriate solution for companies with ten to hundreds of websites that have best practice or PCI 6.6 compliance requirements. Sentinel SE includes configured assessment delivery and comes standard with verified vulnerability reporting.

Sentinel SE replaces scanners that are ineffective, generate an inordinate amount of false positives and aren't scalable. WhiteHat Sentinel SE also offers an easy migration path to the Sentinel Premium Edition.

WhiteHat Sentinel BE

WhiteHat Sentinel Baseline (BE) is an ideal solution for smaller, less complex, lower-risk attack target websites, where code changes are relatively infrequent. Sentinel BE delivery/configuration is self-service and includes verified vulnerability reporting. With WhiteHat Sentinel BE, any business can identify the critical, pervasive vulnerabilities that put data at risk without overextending their budgets. WhiteHat Sentinel BE also offers an easy migration path to the Sentinel Standard Edition.

- Meets PCI Application Testing Requirements
- Scalable, SaaS-based architecture
- Combination of advanced proprietary technology and expert operations team
- Unlimited assessments, on demand
- Verification of all vulnerabilities
- Geared for production – no performance impact
- 7 x 24 access to Web-based reporting interface
- Accurate prioritization of risk
- Integrates with defect tracking systems
- Blocks attacks dynamically with WAF integration
- Flexible user-controlled configuration and management
- Convenient Web interface to track assessment results and remediation
- Executive and technical reporting



Website risk management is not a one size fits all issue. WhiteHat's goal is to ensure that businesses have options available that suit their specific needs and budgets based on their unique risk exposure. Our family of services addresses the diverse and ever-changing website security needs of the enterprise and allows customers to choose their service level based upon their risk profile.

WhiteHat Sentinel Selection Guide

	Sentinel BE	Sentinel SE	Sentinel PE
Website Type(s)	Lower risk websites – smaller, less complex Self-service assessment delivery Verified vulnerability reporting	Medium risk websites – complex functionality requiring extensive configuration Configured assessment delivery Verified vulnerability reporting	High risk websites – performs critical business functions Configured assessment delivery Comprehensive manual testing for business logic issues
Unique Features			
Business Logic Testing	No	No	Yes
Configuration	Customer Configures	WhiteHat Configures	WhiteHat Configures
Proof of Concept Vulnerability Examples	No	No	Yes
WASC 24	Tests for 13	Tests for 13	Tests for 24 + 2
Core Features			
Accounts	Unlimited		
Accurate	Virtually eliminates false positives = verified actionable results.		
Asset Discovery	Automatically create/maintain a security directory of all organizational websites using the WhiteHat Sentinel Discovery Service.		
Communication / Integration	WhiteHat Sentinel's API and the accuracy of data enables integration with existing bug-tracking (e.g. JIRA) and security information and event management (SIEM) (e.g. Archer Technology) systems.		
PCI Application Testing Requirements	All levels meet requirements.		
Production Websites	Geared for production environments. No performance impact.		
Prioritization of Risk	All Levels		
Protect via WAF Integration	Integrate with leading WAF vendors (e.g. F5 Networks, Breach).		
Scalable	SaaS-based architecture – scales to meet needs of the largest enterprise-class environments.		
Simplified Management	Data is accessible 24/7 to all relevant constituencies from a centralized Web-based portal.		
Turnkey	Easy to set up and use. Flexible user-controlled configuration and management.		
Unlimited Assessments	All Levels		
Vulnerability Verification	All Levels		
Web-based Reporting	All Levels		
WhiteHat Education Services	All Levels		
WhiteHat Website Security Certification Program	All Levels		
Support			
Support	Email	Email + Phone	Email + Phone
Support Hours	8:00-5:00 PM PT M-F	8:00-5:00 PM PT M-F	8:00-5:00 PM PT M-F

